

## **Listening Session for Enrollment Workgroup – Public Participation Instructions**

The Enrollment Workgroup of the HIT Policy and Standards Committees will hold a public listening session on **Friday, July 30, 2010, 11:00 a.m. to 12:30 p.m./ET**, to obtain feedback on the initial recommendations presented during the July 19<sup>th</sup> meeting. This discussion will help the Enrollment Workgroup form its final recommendations to the HIT Policy and Standards Committees and the Office of the National Coordinator for Health Information Technology (ONC) as required by Section 1561 of the Affordable Care Act.

During this listening session, the Enrollment Workgroup would like to obtain feedback on the following list of questions. Each of these questions is designed to solicit public comment on an area of particular interest to the Enrollment Workgroup. To maximize the value of your participation, we ask that you limit comment to the questions on this list and respond only to the question(s) being addressed at the time of your comment. Comments are limited to two (2) minutes each in order to accommodate as many speakers as possible. You will be asked to give your name and organizational affiliation. Your feedback is important to the workgroup and will serve as the foundation of future discussion.

### **Enrollment Workgroup – July 30, 2010 – Public Listening Session** **Questions to be Addressed**

#### **Verification Interfaces (25 minutes)**

1. A Federal verification “service” has been proposed as one way to facilitate verification of data elements associated with eligibility. What should this look like? What concrete, practical solutions should this service offer?
2. Challenges and opportunities associated with adopting real-time data exchange? Web services models? Digitization of documents and submission of electronic documentation?
3. Where could innovative tools, modules and applications be most helpful?

#### **Business Rules (25 minutes)**

1. What value would “centralized orchestration” of business rules bring to streamlining eligibility and enrollment within and across state health and human service programs? Opportunities? Challenges? Such a model might:
  - a. Include a construct that maintains the base and enhanced web services based rules in a central “library”
  - b. Provide definitions and clarity of the rules
  - c. Create the opportunity to share the rules construct with the development community
  - d. Allow for enhanced versions to be uploaded to the “library”
  - e. Communicate best practices to states

2. Where would additional standardization make a big difference in ease of use, timelines, efficiency, reduction in complexity? Candidate standards?

### **Health Plan/Benefit (15 minutes)**

1. What value would be added by using existing HIPAA standards (e.g. 834, 270, 271) as the necessary framework for conducting data exchange between state programs and health plans? What, if any, changes or simplification of these standards is needed to ensure continuity of coverage?
2. What other concrete, practical solutions could be undertaken to streamline bi-directional data exchange between state programs and health plans?

### **Privacy and Security (15 minutes)**

1. What would it take to allow for consumer reuse of own information for additional eligibility and enrollment decisions? For an "express" lane approach to sharing eligibility determinations across programs?
2. What security safeguards do you currently have in place? Encryption for data at rest and/or in motion? Authentication? Secure transport? ID resolution?

### **Instructions for Public Participation**

#### **WEB:**

Please go to:

<http://altarum.adobeconnect.com/PE>

- Select "Enter as a Guest," type your first and last name, then click "Enter Room."

- *(If for any reason the link does not work, simply copy-and-paste the URL into your browser)*

#### **FOR AUDIO:**

*(you may listen via your computer or by phone, but you will need to be dialed in via phone to make a comment during this listening session)*

U.S. Toll free: **1-877-705-2976**

International direct: **1-201-689-8798**

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To ensure you can participate via Web, you will need an up-to-date version of Flash Player. To test your system prior to the meeting, please go to:

[http://altarum.adobeconnect.com/common/help/en/support/meeting\\_test.htm](http://altarum.adobeconnect.com/common/help/en/support/meeting_test.htm)

NOTE: when running this system test, you do not need to install the Adobe Connect Add-in (step 4 of the test), as that is not relevant to this meeting.

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