

Barriers Categories Descriptions

- First, select the phase in which the provider is at for EHR implementation: AIU or Meaningful Use
- There are 5 Barrier Issues types.
 - Practice Issue
 - Vendor Issues
 - Attestation Process
 - MU Measures
 - On Track

Barrier Issue Type	Subcategories	Description
Practice Issue	Workflow adoption	Practice staff are in the process of developing, implementing or refining workflows to adopt EHR technology or implement or reach MU
	Provider engagement	Practice staff are slow moving or resistant to change, no motivation to implement changes/EHR
	Training	Practice staff being trained, delaying training, scheduling training
	Vendor Selection	Practice is selecting vendor for new EHR or rip & replace
	Administrative (paperwork/planning/merger)	Practice is developing project management plan, implementation plan; obtaining necessary documentation for attestation process; completing contract with vendor; in the midst of a merger/acquisition.
	Financial (vendor fees, capital availability, lack of or limited incentive eligibility)	Purchase of additional modules, waiting on incentive funds, stimulus package from vendor, vendor product too expensive, capital not available, not eligible for incentive funds.
	Staffing	Staff out of the office/unavailable for personal/medical/vacation. Staff turn-over. Staff needed to complete process but being hired.
MU Measures	Core CQMs	Practice is experiencing problems meeting a specific measure.
	Alternate Core CQMs	
	Additional CQMs	
	One for each Core/Menu Set	

Barrier Issue Type	Subcategories	Description
Attestation Process	Calculate patient volume	Provider/practice is trying to determine if eligible for EHR incentive payments.
	Medicaid program not up yet	Practice staff is ready to attest but the state Medicaid program is not ready to receive attestations.
	Medicaid	Technical/administrative questions for Medicaid attestation
	Medicare	Technical/administrative questions for Medicare attestation
Vendor Issues	Upgrade	Waiting for upgrade to provide certified version, reports or fixes
	Delays in implementation/installation	EHR purchased but implementation or installation is delayed due to vendor
	Certification	EHR product is not certified
	Reports slow/not available	Reports, templates are unavailable to provider or are slow in running.
	Training/support materials	Waiting on training/support materials; training/support materials inadequate
	Lack of support	Unresponsive/Poor communication
	Technical	Mappings, interface, hardware, broadband
	Inaccurate reports and/or data	Reports and data captured in the system are generating inaccuracies.
On Track		Issue created to document practice is on track to attest for AIU or MU.